03-09-2025

## FAN INFORMATION FREQUENTLY ASKED QUESTIONS



Kalamazoo Speedway wants your family's visit to the Zoo to be a fun and entertaining experience. Be sure to take a look at the 2025 schedule (our 75<sup>th</sup> season!) to check out the many special events throughout the season. The following information and tips will help assure your visit to Kalamazoo Speedway is an enjoyable one!

We will see YOU at the races.

**Tickets.** Four ticket windows are located to the right of the main grandstand entrance. Cash or credit cards (MasterCard, AMEX, Visa, Discover) are accepted. Pit passes are purchased at windows marked as such. For special events, Kalamazoo Speedway occasionally offers reserved or advance tickets. Click on the specific event (schedule tab) to check if we are offering advance ticketing.

**Free Parking.** Kalamazoo Speedway always offers free parking including paved and plentiful accessible parking for persons with disabilities. If you ride your motorcycle to the track, we have a special area of reserved paved parking just for you (to the immediate right of the ticket windows).

What to Wear. Casual attire is the word at the Speedway. Just remember you're outdoors, so dress accordingly and don't forget the sunscreen! Closed toed shoes and long pants are recommended in the pit area; shirts must be worn at all times regardless of whether you're in the pit area or the grandstands. The races can get loud so if you have sensitive hearing, ear plugs or ear muffs may be the ticket for you. Both products may be purchased at the souvenir stand for a minimal cost.

**Seating.** There is a large family section immediately to the left of the main entrance to the grandstands. No smoking, vaping or alcohol is allowed in this section. Individuals using a wheelchair may sit on either of the ramped decks when the deck is not rented out to a group. Use the paved road (proceed left once the ticket gates are cleared) to enter the grandstand area to access the decks.

**Coolers.** Coolers (no larger than 14") are allowed at Kalamazoo Speedway on most race nights. No glass bottles are allowed on the grounds. Your cooler is subject to inspection before entry to the grandstand area. If your cooler is larger than 14" we will ask that you return it to your vehicle. No unattended coolers can be left at the gate. Click on the "Next Event" box" on the Speedway website (www.kalamazoospeedway.com) to check whether coolers are permitted for a specific event. Coolers may not take up bleacher seating on busy nights; they must be placed at your feet. For persons who like to plan more than a week ahead, click on the applicable night on the Schedule tab (main navigation bar) and cooler information will be listed.

**Wagons/Strollers.** No wagons, strollers or pull carts that do not fold up are permitted for events such as the Nights of Destruction. Most other nights, they are permitted; however, we ask that they not block walkways. For the most up-to-date information, click on the "Next Event" box" on the Speedway website (<u>www.kalamazoospeedway.com</u>) to check whether wagons or strollers are permitted for the upcoming race night. For persons who like to plan more than a week ahead, click on the applicable night on the Schedule tab (main navigation bar) and wagon and stroller information will be listed.

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**Pets.** Sorry, pets are not allowed in the grandstand or pit areas. Please note it is never acceptable to us to leave your pet in your vehicle during the races!

**Firearms and Weapons.** No firearms or weapons of any kind are permitted on Speedway grounds.

**Pot.** No smoking pot is permitted on Speedway grounds.

**Restrooms.** Kalamazoo Speedway offers 4 modern restrooms. On the midway, the women's room is located immediately to your right as you enter the main Speedway grandstand entrance. The men's room is located further down the midway on the right near the souvenir stand. Both midway restrooms are equipped with baby changing stations. The third modern restroom is located in the infield pit area and the fourth is located in the upper pits.

**ATM.** For your convenience an ATM machine is located directly behind the ticket office. Concessions are cash only. The ticket office, tire barn and souvenir shop accept credit/debit cards.

**Main Concession Stand.** Located directly to your left as you enter the main grandstand entrance (midway). Whether you need an ice cold soda or a complete meal, you'll find the best food in the short track racing business right here. Our food is good, it's affordable and there is something for each member of your family. All concession stands are cash only.

**Snack Shack.** Located to your right at the end of the midway. Menus are posted outside each concession. All concession stands are cash only.

**Zoo Grill.** Located to your right on the midway, get your specialty grilled burgers, hot dogs, brats and signature steak-on-a-stick here. Round out your order with chips and a beverage. All concession stands are cash only.

**Sellout Events.** Several programs, such as the Kalamazoo Klash, Red, White & Boom and the Legendary Night of Destruction, are sellouts. Don't be caught in traffic or without a seat. Arrive early!

**Camping.** Kalamazoo Speedway provides (primitive) free (for all but Super Shoe weekend) camping. We encourage our campers to use the far east end of the parking lot for their campsites. Small campfires are allowed as long as they are attended/contained at all times. Those wanting to camp for Super Shoe should review the camping documents posted on the Speedway website in August of each year.

**Souvenir Stand.** The souvenir stand is located to the right of the main entrance on the midway. Find all the latest and greatest Kalamazoo Speedway apparel and souvenirs. You'll find T-shirts, sweatshirts, hats, hoodies, can coolers, seat cushions, ear protection, racing novelties and much more.

**Photos.** Take your own photos and video or purchase photos from the track photographer. Related memorabilia may be purchased at the souvenir stand. Photos from 2021 forward are on the Kalamazoo Speedway website (multi-media navigation bar); follow the prompts to order. Photos before 2021 may be found at <a href="http://www.kalamazoospeedway.com/media/order-photosvideos/#">http://www.kalamazoospeedway.com/media/order-photosvideos/#</a>

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**Skybox Rentals.** Do you have a group of people you want to treat to a great night of short track racing with the perfect view of all the action? Well we have a deal for you. Kalamazoo Speedway has 8 or 16 person skyboxes available for weekly (or seasonal) rental. They sell out fast, so make sure to plan ahead.

**Party Deck Rental.** Two large hospitality decks are available for your company or group outing. Packages range from tickets only to full-service catered events.

**Group Rates/Specials.** Do you want to bring your kids to the track for a large birthday party? Have a big group of people who want a memorable Friday night? We offer a range of group rates to fit every occasion. Group rates are not available for sellout events.

**Free Trip to the Pits.** After most events at the Speedway, the pit area is open to all guests. Use this time to meet the drivers and the stars of Kalamazoo Speedway. Bring your cameras, pictures and Sharpies!

We welcome questions or comments you may have. Please give us a call if you need assistance or to reserve a deck, skybox or purchase advance tickets. (269-355-4628) You may also email <u>barbara@kalamazoospeedway.com</u>. By clicking on the "Next Event" box on the website homepage, you'll find helpful information about the event including whether passes are valid for that event, whether coolers are permitted and whether a wagon or stroller may be used for the night. Please note that on race day, texting is preferred once cars are on the track. Once cars are on the track, staff may be unable to answer the phone, answer texts or email. After the ticket office opens on race day, you may also call 269-349-3978 for assistance. The ticket office phone is ONLY answered on race nights when the ticket office is open. For all other calls, use the 269.355.4628 number. Thank you.